

ForwardHealth Member Enrollment, Identification Cards and HealthCheck Information

EDS Professional Relations Representatives

Karen Gordon



Enrollment Verification Methods

Based on financial payer:

- Medicaid.
 - o BadgerCare Plus.
 - o SeniorCare.
- WWWP.
- WCDP.





Enrollment Verification Methods (cont.)

Methods available:

- ForwardHealth Provider Portal.
- WiCall (enhanced Automated Voice Response).
- Commercial enrollment vendors.
- 270/271 Health Care Eligibility/Benefit Inquiry and Information Response.
- Provider Services.



Member Identification Cards

- New member ID numbers and cards.
 - o ForwardHealth identification cards.
 - Medicaid.
 - BadgerCare Plus.
 - WCDP.
 - o WWWP cards.
 - o SeniorCare cards.
- Other member cards.
 - o Temporary Express Enrollment cards.
 - o Presumptive Eligibility for Pregnant Woman.
 - o Presumptive Eligibility for Family Planning Waiver cards.
 - o Green Temporary cards.
- General ID card reminders.



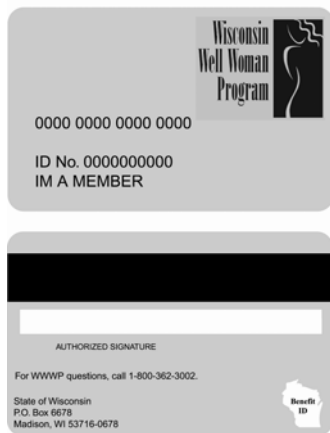


New ForwardHealth ID Card

Sample ForwardHealth Identification Card



New WWWP Card





SeniorCare Card

SENIORCARE
Prescription Drugs for Wisconsin Seniors

RxBIN 610499
Issuer (80840)

ID 1234567890
Name IMA PARTICIPANT

Participants:

- Show this card each time you get your prescription drugs.
- For customer service, call 1-800-657-2038.

Pharmacists:
Submit claims electronically or send paper claims to:
Claims and Adjustments Unit
6406 Bridge Rd.
Madison, WI 53784-0002
Provider Services: 1-800-947-9627



Express Enrollment

BOYS AND GIRLS CLUBS - WAUKESHA
433 W WASHINGTON AVE
WAUKESHA, WI 53187
(262) 575-3411



State of Wisconsin
Application # B200011488

Date: 10/26/2018

Jane Smith
2021 Pine Rd.
Madison, WI 53724

About Your Benefits

Which benefit?	Status of your benefits?
 SeniorCare Plus Prescription for 01/01/2019	You qualify for SeniorCare Plus Express Enrollment on 10/26/2018. The following individuals have temporarily enrolled in SeniorCare Plus: • Jane Smith This temporary enrollment will end on or before 07/31/2019. To learn more, see your Rights and Responsibilities. To review or confirm existing SeniorCare Plus Plan you should verify through one of the following methods: • Online at http://seniorcare.wi.gov • By mail or in person at: State County Job Center 1010 Ring Ave. Madison, WI 53704 (608) 463-7600

To learn more, see your Rights and Responsibilities.





Express Enrollment (cont.)

To the Provider
This card must only be temporarily used through BadgerCare Plus Express Enrollment in accordance with Wis. Stat. § 49.02(1). This card enables the provider to request services through BadgerCare Plus from any enrolled BadgerCare Plus provider for the period specified on this card. Use and follow the rules for additional information, call Provider Services at (608) 267-8827 or visit the WIS Healthline.

NOTE:
It is important to provide services when this card is presented. Providers who render services based on the enrollment when on this card will remain eligible to have services on this card. All other providers responsible for care must be notified of any enrollment changes. Providers who are not notified of any enrollment changes may be responsible for the cost of services provided. Providers are encouraged to take a photograph of this card.

**WISCONSIN DEPARTMENT OF HEALTH AND FAMILY SERVICES
IDENTIFICATION CARD FOR TEMPORARY ENROLLMENT IN BADGER CARE PLUS FOR CHILDREN**

Name:
John Smith
Sara Smith

ID Number:
0027434543
0707451231

Effective Dates: 06/28/2009 - 07/31/2009

BadgerCare Plus Page 2 <http://www.badgercareplus.org>



Overview of Member Identification Cards

- New member ID numbers and cards.
 - ForwardHealth Identification cards.
 - Medicaid
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 - WCDP
 - WWWP cards.
 - SeniorCare cards.
- Other member cards.
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Information for HealthCheck Providers

Information available to HealthCheck providers by accessing the ForwardHealth Portal:

- Individual Healthcheck screening history, regardless of who performed screening.
- Periodicity schedule.
- Wisconsin Immunization Registry link.



Resources

Providers of all programs will have many resources (both Web based and otherwise) to access information:

- ForwardHealth implementation Updates.
- WiCall.
- Provider Services.
- Walk-in appointments.
- Written inquiries – can be submitted via mail or the Portal.
- Member Services.
- Professional Relations Representatives.
- Additional Provider Education.
- EDI Help Desk.
- Contact Us on the Portal.
- Portal Help Desk.
- Important Web Sites.

